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***Memorial Hospital & Health System Named One of the Nation's
100 Top Hospitals by Thomson Reuters***

[South Bend, IN] - [March 29] – Memorial Hospital & Health System was this week named one of the nation's 100 Top Hospitals[®] by Thomson Reuters, a leading provider of information and solutions to improve the cost and quality of healthcare.

The *Thomson Reuters 100 Top Hospitals*[®] study evaluates performance in 10 areas: mortality; medical complications; patient safety; average patient stay; expenses; profitability; patient satisfaction; adherence to clinical standards of care; post-discharge mortality; and readmission rates for acute myocardial infarction (heart attack), heart failure, and pneumonia. The study has been conducted annually since 1993. This is the first time Memorial Hospital & Health System has been recognized with this honor.

Memorial Hospital & Health System is a community-owned, not-for-profit corporation based in South Bend, Indiana. It is governed by volunteer representatives of the community guided by a mission to improve the quality of life for the people of our community. Services include inpatient care in the licensed 526-bed Memorial Hospital, outpatient care, primary physician care, urgent care, home care and educational programs for adults and children.

To conduct the 100 Top Hospitals study, Thomson Reuters researchers evaluated 2,914 short-term, acute care, non-federal hospitals. They used public information — Medicare cost reports, Medicare Provider Analysis and Review (MedPAR) data, and core measures and patient satisfaction data from the Centers for Medicare and Medicaid Services (CMS) Hospital Compare website. Hospitals do not apply, and winners do not pay to market this honor.

The winning hospitals were announced in the March 28 edition of *Modern Healthcare* magazine.

"This year's 100 Top Hospitals award winners have delivered exemplary results, despite volatility from healthcare reform," said Jean Chenoweth, senior vice president at

Thomson Reuters. “The leadership teams at these organizations have dealt with enormous ambiguity, yet remained focused on mission and excellence across the hospital which drove national benchmarks to new highs.”

If all Medicare inpatients received the same level of care as those treated in the award-winning facilities:

- Nearly 116,000 additional patients would survive each year.
- More than 197,000 patient complications would be avoided annually.
- Expense per adjusted discharge would drop by \$462.
- The average patient stay would decrease by half a day.

If the same standards were applied to all inpatients, the impact would be even greater.

More information on this study and other 100 Top Hospitals research is available at www.100tophospitals.com.

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