

medical staff update

September, 2008

Medical Staff Officers

President

Gerard Duprat, M.D.

Vice-President

Thomas Hauch, M.D.

Secretary-Treasurer

Etta Nevel, M.D.

WELCOME NEW MEDICAL STAFF MEMBERS

John Stavrakos, MD / physical medicine & rehab
Randall Coulter, DO / family medicine (affiliate)
Anthony Powell, MD / teleradiology
Christopher Gist, MD / urology
Charity Baker, DO / emergency medicine
Joshua Baker, DO / emergency medicine
Imraan Ansaarie, MD / interventional cardiology
Jon Kubley, MD / palliative medicine
Nicholas Pefkaros, MD / ophthalmology
Brian Ratigan, MD / orthopaedics
Betsy Rossow, MD / pediatric hospitalist
Brad Sandler, DO / family medicine (affiliate)

ICD-9 CODING SEMINAR FOR PHYSICIAN OFFICES

When: October 1, 2008

Where: Windsor Park Conference Center

Time: 8:30 am - 3:00 pm

Cost: \$90.00 per person/lunch provided

There is a limited number of spaces available. Please call Mariellan Weaver at 574-647-7920 to request a registration form.

PHIL'S HOTLINE FOR PHYSICIANS

Administration has implemented Phil's Hotline for physicians, a confidential voicemail that you can use to communicate any concerns, issues, or suggestions to Administration. All calls will be returned the same day; weekend calls will be returned on Monday, and Holiday calls will be returned the next day. The phone # is 647-DOCS (3627). We want to hear from you!

PHYSICIAN SIGNATURE STAMPS DISCONTINUED

Medicare is *disallowing* physician signature stamps for any "Order" for tests/services. This will also apply for all payers as other insurance companies adopt Medicare requirements. You will be receiving a letter regarding this issue soon.

PATIENT ORDERS / STD (The Good Kind)

Please remember to Sign, Time and Date *all* orders.

IMPORTANT/CHANGE IN WARFARIN ADMINISTRATION TIME

Please note that the Pharmacy & Therapeutics Committee has changed the warfarin administration time to 12:00 noon for drug administration. Giving the drug at this time will give more time for the drug to be in the system and the INR blood sample will then give the physician a more clear idea of the response from the last dose. Literature supports 16 to 18 hour draw times after drug administration.

MEET OUR PHYSICIAN RELATIONS LIAISON

"My role is to take care of our most important assets, physicians and their staff" Tawn Hoover, Physician Relations Liaison

Tawnn has replaced Donald Allen as the new Physician Relations Liaison. This program is meant to enhance communications between Memorial Hospital and your practice. Our program will work to identify and bring to the attention of administration any concerns physicians may have about Memorial Hospital. This program will increase the speed with which we can respond with appropriate and timely action to your concerns. The goal of our physician relations program is to increase the overall market share within the communities we serve.

Our commitment to you: Immediate response for patient care issues on specific floors: Contact the nursing supervisor 1st as they can resolve several issues. If the nursing supervisor cannot resolve the issue, she will immediately have the operator page the on-call administrator.

- Memorial is committed to doing our best to resolve physician reported concerns in a timely manner
- All physician reported concerns will be responded to the same day
- Weekend and holidays, please contact hospital operator at 647-1000 to be transferred to the nursing supervisor or to have the administrator on call contact you directly

Tawnn will also communicate to our physicians on new service lines and technology available, and inspire loyalty to our hospital. Her interactions will allow us to gain valuable insight in strategizing future initiatives for the hospital. Tawnn will spend most of her time outside the hospital visiting with you and your staff members to make sure all of your needs are met. Please feel free to contact her directly at 574-647-7677 (office) or 574-229-2929 (cell) so she can assist you or any of your staff members with any questions or concerns. Tawnn's email address is Thoover@memorialsb.org.



PHYSICIAN FILM SERIES

The New “Golden Age” of the Documentary Film.

Instructor: Jim Collins

Documentaries have become increasingly visible during the past decade and have played a major role in focusing national attention on subjects which used to be considered “nerd issues” – global warming, foreign policy, medical care, African politics, etc. The factors that made this possible, as well as a number of different styles of documentary films will be investigated, from the in-your-face investigative approach of Michael Moore in Sicko to the more poetic style of Werner Herzog in Encounters at the End of the World.

Screenings are on the following Sundays at 12:00 pm (Noon) in the Browning Theater in the DeBartolo Performing Arts Center: 9/21, 10/5, 10/19, 11/2, 11/16 and 12/7

Discussions will be held on Tuesdays following the screening at 7:00 pm in the Browning Theater in the DeBartolo Performing Arts Center: 9/23, 10/7, 10/21, 11/4, 11/18, and 12/9.

Spouses and guests are welcome.

THERAPEUTIC INTERCHANGE: 5-HT₃ Antiemetic Agents

Ondansetron Generic (Zofran) has been approved as the therapeutic substitution for Dolasetron (Anzemet) and Granisetron (Kytril) for the prevention of post-operative N/V, chemotherapy induced N/V and generalized N/V. Ondansetron has essentially equivalent anti-emetic activity and an estimated annual savings of at least \$25,000.

CERNER DOCUMENTATION “To Dictate”

There have been many occurrences of physicians dictating to the incorrect patient encounter after discharge. Please open the “to dictate” deficiency and note the encounter number and/or discharge date and then dictate to that encounter. (See image below) If you have any questions, please contact Medical Records at 647-3270.

