

Medical Staff Update, June 2011

Special points of interest:

- da Vinci Program Expands

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da Vinci Program Expands

Memorial Surgical Services has recently expanded the da Vinci robotic surgery program with an upgrade from the da Vinci S system to the da Vinci Si system and the addition of a second Si unit and a Skills Simulator unit. This is the most advanced system on the market, and it is equipped with several enabling features such as advanced 3D HD visualization and dual-console capability. The expansion was approved by the Board of Directors in late April, and go-live is scheduled for mid May.

Memorial Hospital is the first hospital in the state to offer the Skills Simulator and only the second hospital in the state to offer a dual-console approach. The Simulator enhances and simplifies surgeon training with real-time feedback and progress tracking to improve proficiency. The new system enables us to run two rooms at the same time, and the dual console capability enhances training and allows two surgeons to collaborate during a procedure.

Our commitment to the da Vinci program began in early 2007. Michael Rodriguez, M.D. has recently been appointed as the Medical Director for the program. There are currently 14 da Vinci trained surgeons performing procedures at Memorial, and we are continuing to expand services with additional GYN surgeons and a colorectal surgeon. Additionally, we are one of only two facilities performing transoral robotic surgery. Memorial is on track to increase 2011 da Vinci volumes by 56% over 2010.

A Byte of IT ... From Your CMIO, Dr. Ken Elek

I want to cover a couple of process issues to help us get ready for CPOE. As I've said before, electronic records bring a new paradigm to the process of taking care of our patients; if we're not in tune with that paradigm we'll tend to get frustrated and dissatisfied.

In the paper world, for example, we basically started over with each patient encounter, re-documenting things so they would show up in the current encounter documentation. In the electronic world, we try and identify those things so we can work on having everyone put them in the same place so they're easy to find and we don't have to re-document them at each encounter. This helps get rid of some of the "secretarial" function we were doing in the paper world. An example of this is the listing of the patient's current diagnoses. In the paper world we put them all in each time; in the electronic world we put them in once and then just need to maintain them.

In the paper world, our "orders" contained things that were truly orders but also contained things that were documentation. An example of this is the documenting of certain vitals or I's & O's on the order sheet so they would be easy to find. In the electronic world we preset what and when we want documented but it's still found where that item would normally be found in the electronic record. We also have the ability to extract information into a specific area to make it easy to find. In the paper world that would have required double documentation.

I've also discovered that the patient's condition is no longer something we need to communicate to the nursing staff; they make their own evaluation. We also never update that initial condition statement so we were continuing to put it in our orders strictly out of tradition and habit. Unless someone brings me a good argument to the contrary, we will no longer have this as part of our orders or documentation.

Code status is another process issue. Currently we have three orders; yes, no and yes but do not intubate. It would seem that the only necessary order is Do Not Resuscitate; everyone else we do.

I've not been as successful as I had hoped getting the admitting orders PowerPlan out there in print so everyone can get used to the content. I'm trying to get it approved by the middle of July.

I want to thank everyone for their patience with the Message Center issues and hopefully we'll have some better resolution over the next couple weeks. Just remember, the Gold Key is the Key to what you have out there to do.

As always, let me know what I can do to help your experience with our electronic record better. My office number is 647-3070, my pager is 472-4639 and my email address is kelek@memorialsb.org.

Memorial Receives National Award for Quality, Service and Finance

Memorial Hospital & Health System was recently named one of the nation's 100 Top Hospitals® by Thomson Reuters, a leading provider of information and solutions to improve the cost and quality of healthcare. Unlike many other medical

awards that rely on organizations applying for an award or popularity playing a factor in the selection process, the Thomson Reuters 100 Top Hospitals award is the most respected honor. This is because hospitals can't apply for this award, and it's based solely on our performance in areas of quality, service and finance. With the complexity of healthcare, it's an outstanding accomplishment to excel in all three areas. The study has been conducted annually since 1993. Out of more than 5,000 hospitals in this country, Memorial Hospital of South Bend made it as a top performer in the U.S. Share this great news with your referral sources, co-workers, friends and family. This is different than all the other awards and a tribute to the great work done here every single day!



CRIMSON ALERT

Physicians can view their own quality profiles!

Are you having trouble signing on or understanding your data?

Have you scheduled your Crimson training yet?

Please call Mariellan Weaver: 574-647-7920 or email: mweaver@memorialsb.org, to schedule a short training session. This will get you on your way to navigating and viewing your own specific outcome data at your convenience.

Quality

- » Readmissions
 - % 90 Day Readmissions (Any APR-DRG)
 - % 90 Day Readmissions (Same MS-DRG)
 - % 30 Day Readmissions (Any APR-DRG)
 - % 30 Day Readmissions (Same MDC)
- » Complications
 - % Complications of Condition
 - % Complications of Care
 - Top Complications of Care
- » Mortality
 - Mortality Rate
 - Mortality Observed to Expected Ratio (O/E Ratio)
- » Patient Safety Indicators (PSI)
- » Core Measures



Memorial

Regional Cancer Center SM

SPECIALTY CLINICS

Saving Lives SM

Memorial Regional Cancer Center is pleased to announce the development of a multidisciplinary, site-specific approach to the treatment and care of oncology patients. This approach will allow us to improve patient care and achieve greater levels of patient and family satisfaction by significantly reducing the time from initial diagnosis and work up to the development of a consensus treatment plan. Memorial's Specialty Clinics will provide each patient with the opportunity to meet with their own dedicated team of specialists at one time.

The first of these Specialty Clinics **began on May 24th** with the weekly **Thoracic Oncology Clinic**. The Thoracic Oncology Clinic will serve any patient with a suspicious thoracic mass, or a confirmed diagnosis of a thoracic malignancy, including individuals seeking a second opinion. Each Tuesday, a team of multi-specialty board certified physicians including a thoracic surgeon, (Cardiothoracic Surgery PC), medical oncologist (Michiana Hematology-Oncology), radiation oncologist (Memorial Radiation Oncology Center), and pulmonary medicine specialist (Pulmonary and Critical Care Associates) will review each case and work together with the patient to coordinate a comprehensive care plan.

It is also our goal to make the entire referral process as seamless as possible; all it takes is a single call to the Memorial Cancer Center main number **574-647-1100**.

Lung cancer and other thoracic malignancies require expeditious evaluation, accurate diagnostics, and intervention by highly qualified specialists, to obtain optimal outcomes in a patient-centered environment. We anticipate shortening this process from the previous "standard" of weeks to just days. We believe that this clinic will be of great value to our entire region. In the near future, look for the announcement of additional multi-disciplinary programs including prostate, head and neck, and breast cancer.

Echocardiogram Reports in CERNER

Beginning Thursday June 16th, Echocardiogram reports in Cerner will have a different look. Due to a system upgrade, Cardiologists will no longer be dictating reports. All reports will be generated by the reading physicians on the echo reading stations. The reports will continue to be in the Documents tab under: Echocardiography Results. The report will be similar in format to Radiology reports.

If you have any questions please call the Echo Lab at 647-3056.

FROM THE MOVIE DOC...

After a many years sabbatical, I am returning to the task of giving our ever growing medical staff something else to read other than by-law changes or informatics updates or coping with health care reform. Hope you get out to the movies and not rely on DVD's, no matter how big your TV's.

X-MEN: 1st Class: Another of the parade of comic book heroes, but very well done. James McAvoy as Xavier and Michael Fassbinder as Erik [soon to become Magnito] do a very good job of "explaining" the reasons for and the future plight of THE X-MEN. A warning though, this flic not for the little ones. The violence is intense and the language is barely, PG-13. If you enjoyed the X-MEN franchise before, you will enjoy this prequel.



Pirates of the Caribbean: On Stranger Tides: Wow! Worldwide weekend opening of 380 million makes this a Disney stockholder "wish upon a star" come true. But in the words of one reviewer "It seems like the fourth part of trilogy". Johnny Depp, as Jack Sparrow, as always, reprises and reprises and reprises. Ian McShane, as Blackbeard, and Penelope Cruz as Angelina his daughter, are new comers to the "franchise" but are not enough. I love pirate movies but back to "Captain Blood" and no more live action cartoons.



Good sampling of last years best would include:



Black Swan, The Fighter, True Grit And the "R" rated version of **The Kings Speech**



Toy Story 3, and James Franco's, tour de force, **128 Hours**

Medical Staff Officers

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Etta Nevel, M.D.
Vice President
John Mathis, M.D.
Secretary-Treasurer
Philip Kavanagh, D.O.

Medical Staff Office

Vice President Medical Affairs
Cheryl A. Wibbens, M.D.
 Medical Staff Coordinator
Pamela Hall, CPMSM, CPCS
 Physician Liaison-Administration
Tawnn Hoover
 Executive Assistant
Mariellan Weaver
 Phone: 574-647-7920
 Fax: 574-647-6691
 E-mail: mweaver@memorialsb.org

Please send any information you would like to see included in future newsletters to Mariellan Weaver, mweaver@memorialsb.org or contact her at 574-647-7920

You may view current and previous Medical Staff Updates at www.qualityoflife.org/docs/hospital/newsletter

**CME Opportunities:**

2011 Fall CME Schedule Held 12:10—1:15pm in the Auditorium at MHSB

September 14

Dr. Mahon: "Jack is Back: Common Indications for a Referral to a Hand Surgeon"

September 28

Dr. Elek: "CPOE: The Journey Continues"

October 12

Dr. Drew: "Medical Jeopardy"

October 26

Dr. Chaudry: "Lymphoma for Dummies: Keeping the Classification & Treatment Simple"

November 9

Dr. Halleran: "Causes of Sudden Cardiac Death in Younger Population"

December 14

Dr. Sutton: "Myleoproliferative Neoplasia and its Molecular Basis"

Please call Linda Magnuson at 574-647-7381 or email lmagnuson@memorialsb.org for more information and CME opportunities

Welcome New Medical Staff Member(s):

Shagutfa Chowhan, MD

Psychiatry

Memorial Epworth Center

403 E. Madison Street

South Bend, IN 46617

Joseph D'haenens, MD

Emergency Medicine

SB Emergency Physicians Inc.

615 N. Michigan Street

South Bend, IN 46601

Carol Erdman, PhD

Neuropsychology

Memorial Epworth Center

403 E. Madison Street

South Bend, IN 46617

Eduyn Figueroa, MD

Psychiatry

Memorial Epworth Center

403 E. Madison Street

South Bend, IN 46617

Ronald Kawachi, MD

Hematology-Oncology

Michiana Hematology Oncology

1915 Lake Avenue

Plymouth, IN 46563

Simone Mater, MD

Family Medicine

Main Street Medical Group

6913 N. Main Street

Granger, IN 46530

Vanessa Ngakeng, MD

Ophthalmology

Cataract and Laser Institute

707 E. Cedar St., Suite 325

South Bend, IN 46617

Thomas Rhee, MD

Diagnostic Radiology

Radiology Inc

620 W. Edison Rd., Suite 110

Mishawaka, IN 46545

Hugh Starks, MD

Psychiatry - privileges only

Memorial Epworth Center

403 E. Madison Street

South Bend, IN 46617

Alan Coon, MD

Radiation Oncology-membership only

Cancer Care Partners

301 E. Day Road

Mishawaka, IN 46545

Michael Dye Jr, MD

Diagnostic Radiology

Radiology Inc.

620 W. Edison Rd., Suite 110

Mishawaka, IN 46545

Swarupa Eskapalli, MD

Nephrology

Nephrology Physicians, LLC

710 Park Place

Mishawaka, IN 46545

Dragoslav Gvozdzjan, MD

Psychiatry - privileges only

Memorial Epworth Center

403 E. Madison Street

South Bend, IN 46617

John Kim, MD

Ophthalmology

Michiana Eye Center, LLC

401 N. Michigan Street

South Bend, IN 46601

Fred Moss, MD

Psychiatry - privileges only

Memorial Epworth Center

403 E. Madison Street

South Bend, IN 46617

Vivek Prasad, MD

Psychiatry - privileges only

Memorial Epworth Center

403 E. Madison Street

South Bend, IN 46617

Sridevi Sompalli, MD

Diagnostic Radiology

Radiology Inc

620 W. Edison Rd., Suite 110

Mishawaka, IN 46545

Sudhir Vyakaranam, MD

Nephrology

Nephrology Physicians, LLC

710 Park Place

Mishawaka, IN 46545