

# Memorial Regional Rehabilitation Center

## OUTCOME DATA SUMMARY FOR FOURTH QUARTER, 2008

<b>Outpatient therapy visits</b> .....	<b>10,671</b>
<b>Therapy visits made to inpatients</b> .....	<b>14,320</b>

\*Source: financial summary data, October – December, 2008

### Outpatient Therapy Services

**63%** – The percentage of patients discharged from our Rehabilitation Unit whose length of hospitalization was equal to or less than expected based on similar diagnostic criteria.

Source – UDS-FIM data, Oct. – Dec. 2008.

### Inpatient Rehabilitation Unit

**11** – is the average number of days between a patient’s illness, surgery or hospital admission and their transfer to Memorial’s Rehabilitation Unit; which is 1 day sooner than our national compare group.

**and**

**13** – is the average number of days a patient stays on our Rehabilitation Unit, which is one day less than our national compare group.

**yet**

**76%** – Percent of patients admitted to Memorial’s Rehabilitation Unit were discharged to home, which is one percent better than our national compare group.

Source – UDS-FIM data, Oct. – Dec. 2008.

### Ethics Statement

Memorial Hospital, in support of its mission, has a responsibility to the patients and community it serves to conduct patient care and business operations within a consistent ethical framework, which is honest, decent and proper.

### PATIENT SATISFACTION SCORES\* OUTPATIENT THERAPY SERVICES

\*Source: Patient satisfaction survey data. Likelihood to recommend: October – December 2008; out of 100.

Outpatient Neurological Therapy Services	96.4
Outpatient Orthopedic Therapy Services	91.6
Children’s Therapy Services	95.8
EEG/EMG Services	97.7

### PATIENT SATISFACTION SCORES\* INPATIENT REHABILITATION UNIT

\*Source: Press Ganey Associates, Inc. data, October – December, 2008; out of 100.

Likelihood to Recommend	96.4
Physical Therapy	95.7
Occupational Therapy	96.4
Speech Therapy	96.5
Rehabilitation Nursing	92.7
Rehabilitation Doctor	87.3

Should you have any questions regarding the presented outcome information, would like additional information regarding Memorial’s Regional Rehabilitation Center, or would like a copy of this information, please contact Johan Kuitse, Director, Rehabilitation Services, at 574-647-6575 or [jkuitse@memorialsb.org](mailto:jkuitse@memorialsb.org).