

Memorial Regional Rehabilitation Center

OUTCOME DATA SUMMARY FOR THIRD QUARTER, 2007

Outpatient therapy visits	12,016
Therapy visits made to inpatients	12,900

*Source: financial summary data, July – Sept. 2007

Outpatient Therapy Services

69.8% – The percentage of patients discharged from our Rehabilitation Unit whose length of hospitalization was equal to or less than expected based on similar diagnostic criteria.

*Source – UDS-FIM data, July – Sept. 2007

Inpatient Rehabilitation Unit

81% – Percent of patients admitted to Memorial's Rehabilitation Unit who were discharged home, which is 5 percentage points **higher** than our regional compare group.

12 – The average number of days a patient admitted to Memorial's Rehabilitation Unit stays on our unit before discharge, which, on average, is 1 day less than our national compare group.

*Source – UDS-FIM data, July – Sept. 2007

This means more of our patients go home sooner after Rehab at Memorial.

Ethics Statement

Memorial Hospital, in support of its mission, has a responsibility to the patients and community it serves to conduct patient care and business operations within a consistent ethical framework, which is honest, decent and proper.

PATIENT SATISFACTION SCORES* OUTPATIENT THERAPY SERVICES

*Source: Patient satisfaction survey data. Likelihood to recommend: July – Sept. 2007; out of 100.

Outpatient Neurological Therapy Services	90.4
Outpatient Orthopedic Therapy Services	90.4
EEG/EMG Services	91.2

PATIENT SATISFACTION SCORES* INPATIENT REHABILITATION UNIT

*Source: Press Ganey Associates, Inc. data, July – Sept., 2007; out of 100.

Likelihood to Recommend	97.9
Physical Therapy	97.1
Occupational Therapy	95.8
Speech Therapy	100
Rehabilitation Nursing	94.2
Rehabilitation Doctor	94.3

Should you have any questions regarding the presented outcome information, would like additional information regarding Memorial's Regional Rehabilitation Center, or would like a copy of this information, please contact Johan Kuitse, Director Rehabilitation Services at 574-647-6575 or at jkuitse@memorialsb.org.