

Memorial Regional Rehabilitation Center

OUTCOME DATA SUMMARY FOR THIRD QUARTER, 2006

Outpatient therapy visits	13,131
Therapy visits made to inpatients	12,606

*Source: financial summary data, July – September, 2006

Inpatient Rehabilitation Unit

86% – Percent of patients admitted to Memorial’s Rehabilitation Unit who were discharged home, which is 9 percentage points **higher** than our regional compare group.

21 – The average number of days a patient admitted to Memorial’s Rehabilitation Unit stays on our unit before discharge, which, on average, is 2 days less than our national compare group.

*Source – UDS-FIM data, July – September 2006

This means more of our patients go home sooner after Rehab at Memorial.

Ethics Statement

Memorial Hospital, in support of its mission, has a responsibility to the patients and community it serves to conduct patient care and business operations within a consistent ethical framework, which is honest, decent and proper.

PATIENT SATISFACTION SCORES* OUTPATIENT THERAPY SERVICES

*Source: Patient satisfaction survey data July – September 2006; out of 100.

Outpatient Neurological Therapy Services	95.6
Outpatient Orthopedic Therapy Services	91.8
EEG/EMG Services	74.4

PATIENT SATISFACTION SCORES* INPATIENT REHABILITATION UNIT

*Source: Press Ganey Associates, Inc. data, July – September 2006; out of 100.

Likelihood to Recommend	95.0
Physical Therapy	98.7
Occupational Therapy	99.1
Speech Therapy	98.3
Rehabilitation Nursing	96.8
Rehabilitation Doctor	95.3

Should you have any questions regarding the presented outcome information, would like additional information regarding Memorial’s Regional Rehabilitation Center, or would like a copy of this information, please contact Johan Kuitse, Director Rehabilitation Services at 574-647-6575 or at jkuitse@memorialsb.org.