

Memorial Regional Rehabilitation Center

OUTCOME DATA SUMMARY FOR SECOND QUARTER, 2007

Outpatient therapy visits	12,789
Therapy visits made to inpatients	11,890

*Source: financial summary data, April – June 2007

Outpatient Therapy Services

77% – The percentage of patients in our Neurological outpatient therapy program who achieve their long-term goal, set at time of admission, by the time they are discharged from therapy.

*Source – UDS-FIM data, April – June 2007

Inpatient Rehabilitation Unit

88% – Percent of patients admitted to Memorial's Rehabilitation Unit who were discharged home, which is 11 percentage points **higher** than our regional compare group.

11 – The average number of days a patient admitted to Memorial's Rehabilitation Unit stays on our unit before discharge, which, on average, is 1 day less than our national compare group.

*Source – UDS-FIM data, April – June 2007

This means more of our patients go home sooner after Rehab at Memorial.

Ethics Statement

Memorial Hospital, in support of its mission, has a responsibility to the patients and community it serves to conduct patient care and business operations within a consistent ethical framework, which is honest, decent and proper.

PATIENT SATISFACTION SCORES* OUTPATIENT THERAPY SERVICES

*Source: Patient satisfaction survey data. Likelihood to recommend: April – June 2007; out of 100.

Outpatient Neurological Therapy Services	95.0
Outpatient Orthopedic Therapy Services	90.2
EEG/EMG Services	91.1

PATIENT SATISFACTION SCORES* INPATIENT REHABILITATION UNIT

*Source: Press Ganey Associates, Inc. data, April – June, 2007; out of 100.

Likelihood to Recommend	93.1
Physical Therapy	94.1
Occupational Therapy	92.0
Speech Therapy	92.4
Rehabilitation Nursing	91.4
Rehabilitation Doctor	92.4

Should you have any questions regarding the presented outcome information, would like additional information regarding Memorial's Regional Rehabilitation Center, or would like a copy of this information, please contact Johan Kuitse, Director Rehabilitation Services at 574-647-6575 or at jkuitse@memorialsb.org.