

Memorial Regional Rehabilitation Center

OUTCOME DATA SUMMARY FOR FIRST QUARTER, 2007

Outpatient therapy visits	12,188
Therapy visits made to inpatients	12,959

*Source: financial summary data, January – March 2007

Outpatient Therapy Services

79.6% – The percentage of patients in our Neurological outpatient therapy program who achieve their long-term goal, set at time of admission, by the time they are discharged from therapy.

*Source – Random sample audit of patients discharged during January – March 2007.

Inpatient Rehabilitation Unit

84% – Percent of patients admitted to Memorial's Rehabilitation Unit who were discharged home, which is 9 percentage points **higher** than our regional compare group.

13 – The average number of days a patient admitted to Memorial's Rehabilitation Unit stays on our unit before discharge, which, on average, is 1 day less than our national compare group.

*Source – UDS-FIM data, January – March 2007

This means more of our patients go home sooner after Rehab at Memorial.

Ethics Statement

Memorial Hospital, in support of its mission, has a responsibility to the patients and community it serves to conduct patient care and business operations within a consistent ethical framework, which is honest, decent and proper.

PATIENT SATISFACTION SCORES* OUTPATIENT THERAPY SERVICES

*Source: Patient satisfaction survey data, January – March 2007; out of 100.

Outpatient Neurological Therapy Services	93.3
Outpatient Orthopedic Therapy Services	92.1
EEG/EMG Services	90.3

PATIENT SATISFACTION SCORES* INPATIENT REHABILITATION UNIT

*Source: Press Ganey Associates, Inc. data, January – March, 2007; out of 100.

Likelihood to Recommend	95.5
Physical Therapy	91.4
Occupational Therapy	91.4
Speech Therapy	88.9
Rehabilitation Nursing	94.6
Rehabilitation Doctor	91.5

Should you have any questions regarding the presented outcome information, would like additional information regarding Memorial's Regional Rehabilitation Center, or would like a copy of this information, please contact Johan Kuitse, Director Rehabilitation Services at 574-647-6575 or at jkuitse@memorialsb.org.